

The ValueSelectSM designation recognizes network outpatient providers for engaging in activities that promote clinical effectiveness, member access to services, member satisfaction, and administrative efficiency. ValueSelectSM providers are eligible for a number of valuable benefits, including distinction in our provider referral search engine.

ValueSelect Eligibility Criteria

To promote continued network excellence, ValueOptions[®] has updated the program criteria for 2011. Over 4,000 providers currently qualify for the ValueSelectSM designation.

Providers are eligible for ValueSelectSM based on the following criteria, which will be implemented beginning with the Spring 2011 eligibility review cycle:

- **Accessibility:** Seeing five or more ValueOptions[®] members in the past 12 months (or at least 10 commercial members for clinics), and,
- **Administrative efficiency:** conducting transactions using ValueOptions[®] ProviderConnectSM portal within the past 12 months, and,
- **ValueSelect Activities:** Engaging in one or more of the following activities -
 - Participation in the On Track Outcomes Program
 - Submitting at least 75% of non-EAP claims electronically
 - Having clients complete the ValueOptions[®] Patient Treatment Survey
 - Having a CEAP credential

As part of its semi-annual designation process, ValueOptions[®] also reviews any complaints received for a provider within the past 2 years. An excessive number of complaints that are considered substantiated will disqualify a provider from ValueSelectSM.

To help providers monitor their performance on ValueSelectSM and other practice pattern metrics, ValueOptions[®] distributes a semi-annual ValueSelectSM Provider Performance Report. This report is available to high volume providers through the ProviderConnectSM web portal.

Benefits of the ValueSelectSM Designation

Outpatient providers who qualify for ValueSelectSM enjoy a number of benefits:

- **Opportunity for increased referrals** – ValueSelectSM providers are identified in the ValueOptions[®] provider search engine, ReferralConnect.
- **Free CEU/CMEs** – ValueOptions[®] has partnered with Essential Learning to provide online CEU courses at NO CHARGE to ValueSelectSM providers. Providers are able to access this web portal and sign up for self-paced online courses through ProviderConnect. In addition, ValueSelectSM providers receive invitations to participate in live CME, CEU or professional development (PDH's) seminars offered at no charge.
- **Training Discounts** – ValueOptions[®] has partnered with Behavioral Tech, LLC a nationally renowned evidenced-based practice (EBP) training firm. Behavioral Tech offers a 10% discount on training for ValueSelectSM providers.
- **Access to Achieve Solutions** – ValueSelectSM providers have access to Achieve Solutions[®], ValueOptions[®] award-winning website that offers valuable mental health resources, assessment tools and articles that may be shared with clients.