

ValueSelectsm Program Improvements

In 2008 ValueOptions® recognized the clinical quality, accessibility and expertise of over 4,000 network providers through its ValueSelectsm designation. This year, over 2,000 additional providers are being added to ValueSelectsm based on new program criteria. Providers who qualified under the earlier criteria will retain their designation until the spring of 2010, when the new standards will be fully implemented.

The new criteria recognize providers for engaging in activities that promote clinical effectiveness, member access to services, member satisfaction, and administrative efficiency. The new criteria are also flexible. Providers qualify based on meeting two core standards, as well as engaging in one or more ValueSelect qualifying activities. These activities are listed in the table below. The ValueSelect criteria no longer include requirements for related to additional ORF submissions.

New ValueSelect Criteria

To be eligible for ValueSelect, a provider must meet these two criteria:

- Accessibility:** Seeing five or more ValueOptions members in the past 12 months
- Administrative efficiency:** using the ValueOptions' ProviderConnect portal within the past 12 months

Plus, engage in one or more of the following ValueSelect activities:

- Participate in the *On Track* Outcomes Program
- Submit non-EAP claims electronically
- Have clients complete the ValueOptions Patient Treatment Survey
- Have a CEAP credential

Providers being added to ValueSelect in 2009 met both the core criteria and the minimum standards for at least one of the ValueSelect activities. The next eligibility review will be conducted in April 2010. Further expansion of the list of eligible ValueSelect activities is planned for 2010; so stay tuned for updates.

Benefits of the ValueSelect Designation

ValueSelect providers are eligible for a number of valuable benefits, including opportunities for increased referrals, free CEU/CMEs, training discounts, and access to AchieveSolutions, ValueOptions' award-winning website that offers valuable mental health resources, assessment tools and articles that may be shared with clients.