



Please Bear With Us During Our ProviderConnect Maintenance!

As part of our ongoing process to make ProviderConnect an ever more useful and user friendly application we are adding a new function in February to allow you to search for your most recent authorization letters. Over the next few weeks you may not initially find all of your authorization letters when using this new ProviderConnect functionality. We are still doing some behind the scenes work on the site to have all the authorization letters that should be showing appear. The new function will be available but please remember that some letters may be missing. You can still access copies of your authorization letters through the previous functions of using the individual authorization look up and then clicking on the letter image icon.

Thank you,
ValueOptions®